Photo/Video Authorization Form

I, _____ (pet's name), agree to allow Pet Palace Resort & Spa II Inc to take my pictures and/or videos and post on their official website. In return Pet Palace Resort & Spa II Inc agrees to give me a treat of my preference. Further, if anyone comments on my photos/videos, Pet Palace Resort & Spa II Inc agrees to give me another treat of my preference. I do LOVE treats!

I agree to smile for the camera and run around and play as my normal playful self. Good luck capturing those live action photos!

RUFF RUFF

My owner will sign below:

Signature of Owner: _____

Date: _____

TAG ME ON THEIR NEW FACEBOOK PAGE:

Pet Palace Resort & Spa II Inc

Boarding Contract and Cancellation Policy

We love that you have chosen Pet Palace Resort & Spa for your furbaby's boarding needs. Due to the high demand for individual suites and spa services, we do wish to be fair to all clients wishing to schedule services for their pets, especially during our busiest seasons. BEFORE booking your appointment, we require all specific forms completed and returned by email, fax or drop off at our office and a credit card on file. We also require ALL vaccinations and boosters be completed two weeks prior to boarding. If you book a stay and DO NOT cancel within the timeframe described below regardless of weather conditions OR if vaccinations have not been updated, you will be CHARGED for the entire stay. We appreciate your understanding and compliance.

December 15-January 15	**1 WEEK NOTICE**
Spring Break (late March- mid April)	**1 WEEK NOTICE**
Memorial Weekend	**1 WEEK NOTICE**
4th of July Weekend	**1 WEEK NOTICE**
Labor Day Weekend	**1 WEEK NOTICE**
Fall Break	**1 WEEK NOTICE**
November 15th-30th	**1 WEEK NOTICE**
All Summer months	**5 Open Business Days Notice***
All other times	**3 Open Business Days Notice***

***Keep in mind when canceling our office is closed weekends & most major holidays. We may request prepayment for new or holiday boarding stays.**

I have read this agreement on this date, _____, understand its terms and conditions and agree to provide required information and sign freely.

Credit Card Number _____

Expiration Date _____ CCV _____

Name on Card _____

Signature _____

Absent Owner Treatment Consent Form

To be billed out by the Owner and used in case their pet(s) need(s) emergency care while staying at Pet Palace Resort & Spa II.

Owner Name _____

Phone #_____

Address _____

City _____ State _____ Zip _____

Contact Phone Number(s) while you are away:

(_____)_____, (_____)_____

PLEASE CHECK ONE OF THE FOLLOWING STATEMENTS:

(_____) Pet Palace Resort & Spa II is responsible for my pet(s) while I am away and will be able to make ALL DECISIONS regarding veterinary care OR

(_____) Pet Palace Resort & Spa II is responsible for my pet(s) while I am away. For decisions regarding veterinary care, I wish to be contacted. If I cannot be reached, I appoint the following person to act on my behalf:

Name _____

Phone # _____

FINANCES:

(_____) I authorize any amount necessary for the treatment of my pet(s) OR

(_____) I authorize a maximum of $_____ to be used towards my pet(s)' care.

Credit Card # _____ Expiration Date _____ CCV _____

Name on Card _____

Owner Signature: _____

Health & Temperament Agreement

I understand that I am solely responsible for any harm caused by my dog(s) while my dog(s) is/are attending Pet Palace Resort & Spa II and agree to pay any medical expenses for any dog(s) that is/are harmed by the fault of my dog(s).

I further understand and agree that in admitting my dog(s), Pet Palace Resort & Spa II has relied upon my representation that my dog(s) is/are in good health and have not harmed or shown aggression or threatening behavior towards any person or any other dog.

I further understand and agree that Pet Palace Resort & Spa II, their staff and volunteers will not be liable for any problems that develop provided reasonable care and precautions are followed. I hereby release them of any liability of any arising from my dog(s) attendance and participation at Pet Palace Resort & Spa II.

I further understand and agree that any problems that develop with my dog(s) will be treated as deemed best by staff and volunteers of Pet Palace Resort & Spa II, in their discretion, and that I assume full financial responsibility for any/all expenses involved.

Please check mark one of the two options below:

_____ I hereby consent to my dog(s) participating in group playtime, that will be monitored by Pet Palace Resort & Spa II's employees and volunteers.

_____ I DO NOT consent to my dog(s) participating in group playtime, that will be monitored by Pet Palace Resort & Spa II's employees and volunteers.

I certify that I have read and understand the above Agreement and that I will abide by and accept all the terms, conditions and statements of this Agreement.

Signature of Owner: _____

Date: _____

Pickup Authorization Form

This form authorizes the below individual(s) to pick up your dog(s) when you are unable to do so.

Owner's Name _____ ***Phone Number*** _____

Dog(s) Name: _____ ***Breed(s)*** _____

Authorized Person(s):

Name _____

Home Phone _____

Cell Phone _____

Relation to you _____

Name _____

Home Phone _____

Cell Phone _____

Relation to you _____

I give permission to the above-stated individuals to pick up my dog(s) in my absence. I also understand that I must notify Pet Palace Resort & Spa II Inc ahead of time and address any financial obligations prior to my dog(s) being picked up.

Signature of Owner: _____

Date: _____

OWNER INFORMATION:

Name(s) _____

Address _____ **City**_____

State _____ **Zip Code** _____ **Home #** _____ **Cell #** _____

Place of Employment & Title _____

Work Phone _____ **Email** _____

EMERGENCY CONTACT (OTHER THAN SELF):

Name _____ **Relationship** _____

Home # _____ **Cell #** _____

PET INFORMATION:

Name _____ **Breed** _____ **Age** _____

Neutered / Spayed (circle one) **Weight** _____ **Color** _____

VETERINARIAN:

Facility Name _____

Phone # _____ **Veterinarian's Name** _____

PET PERSONALITY PROFILE/GENERAL INFORMATION:

How did you hear about us? _____

Are there any kinds of people your dog automatically fears or dislikes? _____

_____

_____

What commands does your pet know? _____

_____

PET PALACE

HEALTH & GROOMING:

What is the flea/tick treatment that you use? _____

Does your dog have any sensitive areas on his/her body? If so, please describe. _____

_____

Where are your dog's favorite petting spots? _____

Does your dog suffer from any of the following: (please check all that apply, describe)

___ Flea allergies / Contact allergies / Food Allergies _____

___ Heart murmur or any other circulatory conditions _____

___ Arthritis, hip/elbow dysplasia or any other bone-related conditions _____

___ Severe separation anxiety _____

___ Constipation/loose stool, coprophagy (poop eating), gas _____

___ Dry skin, cracked foot pad(s), flaky/cracking nails _____

___ Eye problems: cataracts, growths, dryness, cherry eye, repeat infections _____

___ Repeat bladder or urinary tract infections _____

___ Other: _____

_____

_____

BEHAVIOR:

Has your dog ever bitten someone? No If so, what were the circumstances? _____

_____

_____

Has your dog ever climbed/jumped a fence? No If so, how high was the fence? _____

Does your dog have any problems in the following areas:

Mouthiness, house training, barking, digging, ignoring commands, scared of certain noises _____

_____

Grooming Contract & Cancellation Policy

We are so happy you have chosen Pet Palace Resort & Spa for your furbaby's grooming needs! All grooms are BY APPOINTMENT ONLY and are allotted time for our groomers based on your furbaby's specific breed needs. Please arrive 5 minutes prior to your appointment time but Oops! if you are late, please understand it pushes back the other scheduled appointments for those arriving on time and there will be a late charge of $15 applied. Anything over 15 minutes is considered a No Call/No Show and will have to be charged the full groom price and rescheduled. With that being said, we must have a credit card on file. The good thing is, if you need to cancel or reschedule, you may do so three OPEN business days prior to your scheduled appointment. Please take into consideration weather conditions and that all vaccinations need to be up to date too. We NEVER want to charge if we don't have to but want to be considerate to all our furry friends and especially our groomers. Once grooms are completed, pick up is within half an hour; otherwise, a daycare charge will be applied as space is allotted for each groom appointment time only. Thank you and we appreciate your understanding and compliance.

Don't forget, please reschedule or cancel three open business days (Monday - Friday) prior to the grooming appointment. This way we have the opportunity to get other furbaby's in!

Keep in mind when canceling/rescheduling, our office is closed weekends & most major holidays.

I have read this agreement on this date, _____, understand its terms and conditions and agree to provide required information and sign freely.

Credit Card Number _____

Expiration Date _____ CCV _____

Name on Card _____

Signature _____

PET PALACE

Matted Fur Release Form

Mats are tight knots of fur that restrict blood flow and movement. Sometimes it is impossible for the groomer to brush out mats because it can be too painful for the dog to tolerate the brushing session. The worst way to remove the mats is with scissors as this increases the risk of cutting your dog with sharp scissors.

Therefore, groomers are often left having to shave out the mats with clippers. When a groomer must shave the mats by no means is the groomer being lazy. They are only shaving them to maximize the comfort of your pet and for safety reasons.

At times, the act of shaving mats reveals pre-existing injuries such as inflammation, skin infections, and blood circulation problems. Also, there is a highly possible chance your dog could have a hematoma; especially around the ears. Your groomer will let you know if they spot any of these symptoms after your groom.

Please sign here acknowledging that you are aware of the mats and that your groomer will shave them out and it could result in an extremely short haircut.

Signature _____

Please sign here acknowledging that hematomas and ways to prevent matting were discussed.

Signature _____

Senior Pet Grooming Release Form

Because we care about your pet's well-being and safety, we want to assure you that every effort will be made to make your senior pet's grooming experience as pleasant as possible. Occasionally, grooming can expose a hidden medical condition or aggravate a current one. This can occur during or after grooming.

By signing below you acknowledge that your pet has a medical condition and/or is a senior pet. You also acknowledge that grooming can cause stress, which can lead to new problems or serious medical events and that senior dogs may have mental and behavioral changes. You also acknowledge that your pet is being groomed for comfort not appearance.

Signature _____

I hereby grant permission to Pet Palace Resort & Spa II Inc to obtain emergency veterinary treatment for my pet at my expense if necessary. I also realize that aged pets have a greater chance of injury, I will not hold this establishment responsible for accident or injury to my pet.

Signature _____

Senior Boarding Waiver Release Form

We are honored that you have chosen Pet Palace Resort & Spa II Inc for your senior companion's boarding needs. Though we take great effort and patience to make sure your senior companion is comfortable while boarding, due to the age and health of our older furry friends, we cannot be held liable for pet's well-being in situations where pet is old or in questionable health because of the stress that can occur simply from being placed in an alternative living arrangement. Please know we will take every precaution and steps necessary to keep your furry friend safe and stress free while in our care.

In the event your furbaby's health declines, we will immediately notify you and take the necessary steps you instruct below.

URGENT CARE INSTRUCTIONS:

_____

_____

_____

_____

_____

I have read this agreement on this date, _____, understand its terms and conditions, hold Pet Palace Resort & Spa II Inc harmless and agree to provide required instruction and information and sign freely.

Signature _____

Date _____

PET PALACE

Grooming Contract & Cancellation Policy

We are so happy you have chosen Pet Palace Resort & Spa for your furbaby's grooming needs! All grooms are BY APPOINTMENT ONLY and are allotted time for your furbaby's specific breed needs. Additional charges may be incurred based on condition of coat and temperament of your pet. A matted form release may be required at time of drop off as well. Please arrive 5 minutes prior to your appointment time but Oops! if you are late, please understand it pushes back the other scheduled appointments for those arriving on time and there will be a late charge of $15 applied. Anything over 15 minutes is considered a No Call/No Show and will automatically be charged the full groom price and rescheduled. With that being said, we must have a credit card on file. The good thing is, if you need to cancel or reschedule, you may do so three OPEN business days prior to your scheduled appointment giving us the opportunity to get other fur babies in. Please take into consideration weather conditions and that all vaccinations are up to date too. We NEVER want to charge if we don't have to but want to be considerate to all our furry friends and our groomer. Pickups are within 30 minutes of grooms being completed; otherwise, we do add on a $15 daycare charge and move your furbaby to our daycare area so that our drying room stays safe and not crowded. We appreciate your understanding and compliance.

Keep in mind when canceling/rescheduling, our office is closed weekends & most major holidays.

PET PALACE

Boarding Contract and Cancellation Policy

To be fair to all clients wishing to schedule their pets for services, especially during holiday times, BEFORE booking your appointment, we require all forms completed and returned by email, fax or drop off at our office and a credit card on file. We require ALL vaccinations and boosters be completed two weeks prior to boarding. If you book a stay and DO NOT cancel within the timeframe described below regardless of weather conditions OR if vaccinations have not been updated, you will be CHARGED for the entire stay. We appreciate your understanding and compliance.

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